

Improving the medical environment for foreign visitors to Japan

Creating and utilizing multilingual and digitized medical questionnaires



Hirano Senior High School Attached to Osaka Kyoiku University: Fukunaga Satsuki, Shimada Akane, Nakatani Mayu

1. BACKGROUND

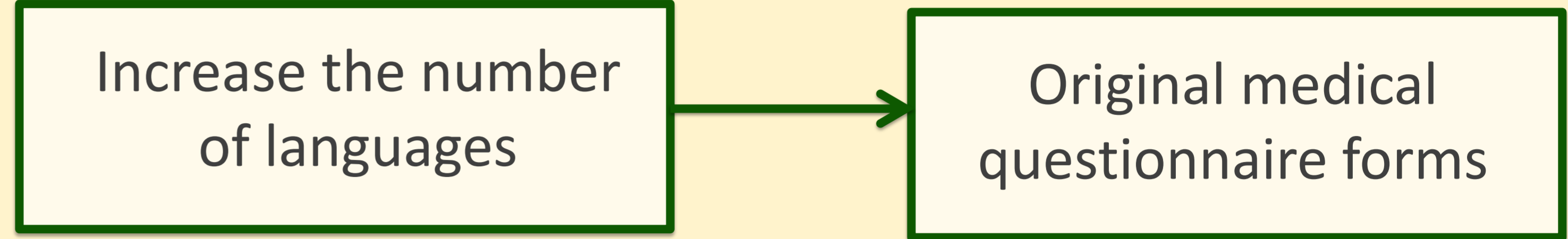
communication-problems in medical facilities	634	0 (interview)
JCI hospitals	28 (12 th)	67 (4 th)
languages used in medical settings	8	26

Thailand

- Advanced in medical fields
- Available in multiple languages

2. OUR GOAL

Reduction of communication-problems in Japanese medical facilities.



The more foreign visitors stay in Japan comfortably, the more foreigners come to Japan.

3. Our steps

Basic Form The basic form is based on Kanagawa International Foundation.

internal medicine

Multiple languages

10 languages

Japanese, English, Traditional Chinese, Simplified Chinese, Thai, French, Italian, Korean, German, Spanish

Digital Form

QR-codes

- Available on various digital devices like smart phones.
- Data can be managed easily.

(QR-code)

Improvement

- professional advice from an expert in tourism and medical

Expansion

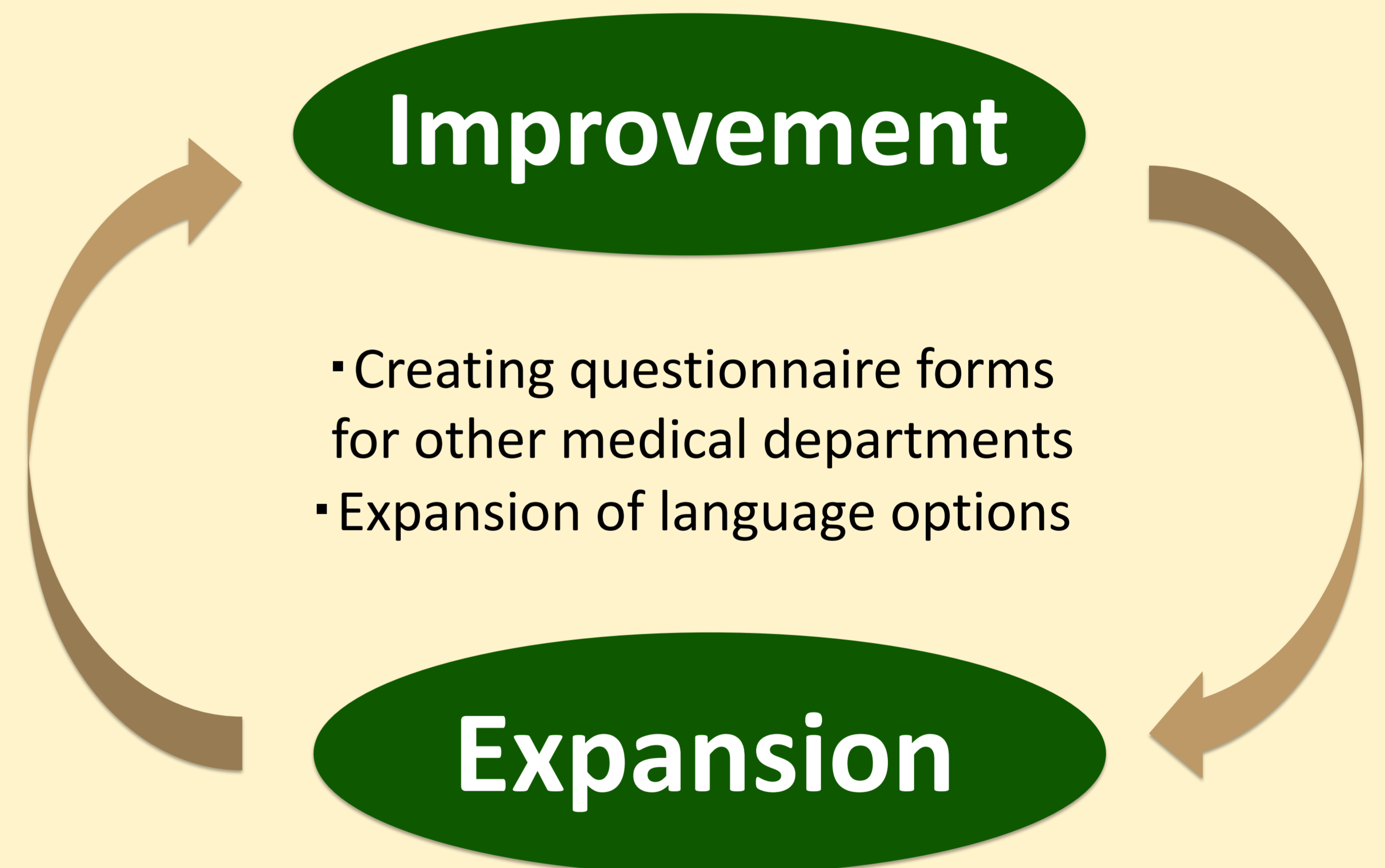
-Poster with the QR-codes

Improvement

Expansion

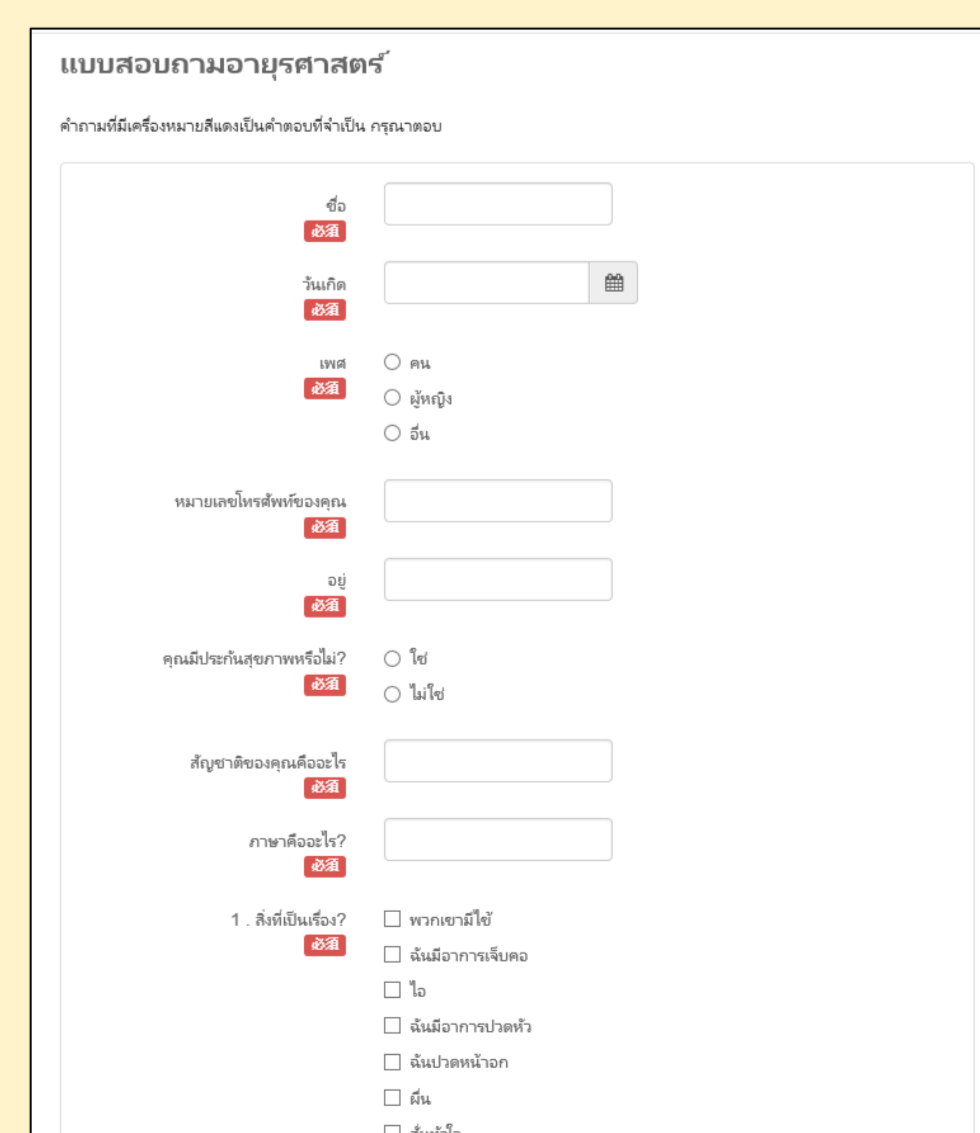
(poster)

4. Prospect for further studies



- Creating questionnaire forms for other medical departments
- Expansion of language options
- Considering how to apply the forms and the poster in medical settings
- Carrying on the plan, for example, putting the poster on the medical facilities

The better medical questionnaires become,
The better Japan will be.



(Thai ver.)

5. References

- JCI <https://www.jointcommissioninternational.org/>
- Bangkok hospital <https://bangkokhospital-jsc.com/>
- Ministry of Health, Labor and Welfare <https://www.mhlw.go.jp/file/06-Seisakujouhou-10800000-Iseikyoku/0000173227.pdf>
- Kanagawa International Foundation <http://www.kifjp.org/medical/>
- National Center for Global Health and Medicine <https://www.ncgm.go.jp/>